
How to search for a shipment

1 From Click the Order Management and select 'Shipments'

2 Search for a Shipment via Filters

Step 1 Select the Customer from the drop-down list

Step 2 Click, Select or Enter the details in any of the filter boxes

Step 3 Click Filter

Step 4 Click on the Shipment ID Hyperlink for more details

3 Search for a Shipment via Page Search

Step 1 Add the shipment details in the search box - located on left hand side under the thick blue line

Step 2 Click the 'Search Icon' 

If you only have part of the shipment **Add an asterisk (*)** before and after. This will only search the columns that are underlined when you hover over them.

4 Sort Shipment Data – Once you have your data

Step 1 Click the column heading you want to sort (the arrow indicates if its ascending or descending)

Step 2 Click the column heading again if you want to change the sort from ascending to descending

5 Download Despatch Note

Step 1 Click on the Shipment ID Hyperlink for more details

Step 2 Click on PDF document under the Documents section to view the despatch note

Step 3 Print or Save PDF document to your local directory

6 Export Shipment Data

Step 1 Click Export

Step 2 Save Microsoft Excel report to local directly

Hints & tips

- Anywhere you see the wildcard pop-up box (shown right) with the message 'To search on partial text, use the asterisk (*) wildcard character':
- Add an asterisk (*) on either side to search for the character before and after the data. Add an asterisk (*) after the number will only search data where other characters appear after the numbers only

